Workgroup	Action Item	Assigned To	<b>Due Date</b>	Date Closed	Summary of Resolution
Training	Obtain listing of federal training materials	Pat Pianko	8/10/00	8/10/00	Items distributed to Workgroup
Training	Obtain listing of CDAA and CFSC training materials	Mary Leibham	8/10/00	8/10/00	Materials presented to group
Training	Survey training materials available at Judicial Council	Michael Wright	8/10/00	8/10/00	Materials presented to group
Training	Obtain listing of state training materials	Doris Keller	8/10/00	8/10/00	Materials distributed to group
Training	Obtain copy of 1410 survey results by county	Ann Love	8/10/00	8/10/00	Materials distributed to group
Training	Create phone survey instrument to poll small counties	Sharon Quinn	8/10/00	8/10/00	Materials distributed to group
Training	Obtain listing of FTB training resources or materials	Pete dosh	8/10/00	8/10/00	Materials presented to group
Training	Coordinate listing of large county resources	James Martinez(Pete Dosh; Michael Wright; Mary Leibham	Open	Closed.	Action tabled in this area due to time constraints.
Training	Obtain listing of ACES training materials	Nora O'Brien	8/10/00	8/10/00	Overview provided; materials are proprietary and are not available for distribution
Training	Determine cost effectiveness of different types of training	Ann Love	Open		
Training	Action Item for Client Access Group: Examine community resources that are available to clients	Julie Hopkins: Pass to Client Access Group	7/26/00	8/4/00	Identified as a cross workgroup issue in Client Access meeting minutes
Training	Obtain info on CDAA certification training	Doris Keller	8/10/00		
Training	Obtain info on UC-Davis extension courses	Doris Keller	8/10/00	8/10/00	Materials distributed to group
Training	Create matrices for each priority group; e-mail to workgroup	Julie Hopkins	7/28/00	7/28/00	Matrices completed and e-mailed
Training	Create blow-up of matrices	Pat Pianko	8/10/00	8/10/00	Material brought to 8/10 meeting
Training	Determine definition of each training	All	8/10/00	8/10/00	Completed during workgroup session

	need on matrix				
Training	Add discussion item to Session 3: How often should training be provided?	Doris Keller; Debra Paddack	8/24/00	8/24/00	
Training	Action Item for Client Access Group: Review availability of/develop PSAs and Outreach Materials re county transitions	JulieHopkins: Pass to Client Access Group	7/26/00	8/4/00	Identified as cross workgroup issue in Client Access meeting minutes
Training	Review matrices in preparation for Session Two	All	8/10/00	8/10/00	
Training	Review 1410 info for a sampling of counties; report findings	Ann Love; Doris Keller	8/10/00	8/10/00	
Training	Contact Cheryl Brown for CLE Info Manual	Doris Keller	8/10/00 8/24/00 9/7/00		Reassigned to Doris; due date extended to 8/24/00. In progress – extend to 9/7/00
Training	Obtain agendas of MCLE courses and instructor roster	Michael Wright	8/10/00	8/10/00	
Training	Develop matrix of counties: facilities, resources, training materials	Sharon Quinn(w/ input from others and survey results)	Open	Closed.	Preliminary report provided; will continue with updates. Action tabled in this area due to time constraints.
Training	Review Workgroup Binder	All	8/24/00	8/24/00	
Training	<ul> <li>Survey constituency for ideas:</li> <li>Organization of training program</li> <li>Conducting training program</li> <li>Method and frequency of training</li> <li>Training topics</li> </ul>	All	8/24/00	8/24/00	Information provided in workgroup sessions
Training	Identify cross-cutting issues from other workgroups, for inclusion in workgroup minutes	Mary Leibham; James Martinez	Ongoing		
Training	Identify system requirements for inclusion in workgroup minutes	Pete Dosh	Ongoing		
Training	Send link on hotels to Julie	Pete Dosh	ASAP	8/4/00	Link e-mailed to workgroup
Training	Draft recommendation on future full	DorisKeller	8/24/00	8/24/00	Survey given to group; to be finalized in

	survey and needs assessment				9/7/00 session
Training	Provide brief description of training	Mary	8/24/00	8/24/00	
	classes	Leibham			
Training	Provide brief description of training	Michael	8/24/00	8/24/00	
	classes	Wright			
Training	Bring CD ROM from NCSEA	Pete Dosh	8/24/00		
Training	Obtain information on other states'	Ann Love	Ongoing	8/24/00	Preliminary findings reported
	training programs				
Training	Advise Doris of interest in being co-	All County	9/6/00	9/7/00	
	chair	Reps			
Training	Review draft of 8/24 meeting minutes;	All	9/7/00	9/7/00	
	come to 9/7 session with comments				
Training	Review CFSC Training Plan	All	9/7/00	9/7/00	
Training	Report on Management Practices cross-	Nora O'Brien	9/7/00		
	cutting issue				
Training	Get information on additional meeting	Doris Keller;	ASAP	8/18/00	Meeting scheduled for 9/15/00
	date out to group; schedule additional	Julie Hopkins			
	meeting				
Training	Poll counties on union issues for FSO	All	9/7/00	Closed.	Tabled issue due to pending
	certification of current/veteran				recommendation that DCSS study
	employees				feasibility of certification programs
Training	E-mail outline of Child Support Officer	Pam Korman	9/6/00	9/6/00	
	Trainee training program to workgroup				
Training	Review CS Officer outline (from Pam)	All	9/7/00	9/7/00	
	to determine what courses should be in				
	which certification levels				
Training	Review MD Curriculum Plan to	All	9/7/00	9/7/00	
	determine what courses each				
<b></b>	certification level should contain	T 1' TT 1'	1 G 1 B	0./7./00	District the second
Training	Send soft copy of style guide to group	Julie Hopkins	ASAP	9/7/00	Distributed at meeting
Training	Review all prior session meeting	All	9/18/00	9/18/00	
	minutes to identify recommendations				
	and issues that should be included in				
Tii	our final product	A 11	0/10/00	0/10/00	
Training	Determine deliverable format	All	9/18/00	9/18/00	
Training	Get information on	Michael	9/7/00		

	teleconferencing/satellite costs	Wright			
Training	Determine certification	All	9/7/00	Closed.	Tabled issue due to pending
	process/requirements for county				recommendation that DCSS study
	training programs				feasibility of certification programs
Training	Review full survey and e-mail	All	9/6/00	9/6/00	
	comments to Doris Keller				
Training	Incorporate changes to full survey;	Doris Keller	9/7/00	9/7/00	
	bring revised draft to 9/7/00 meeting				
Training	Review Tab 5, Section V of	All	9/7/00	9/7/00	
	Workgroup Binder; to determine				
	training unit structure				
Training	Identify comprehensive list of certified	Mary	9/18/00		
	instructors	Leibham			
Training	Prepare short report and share with group members	Doris Keller	9/11/00	9/11/00	
Training	Comment on short report and identify	All	9/12/00	9/12/00	
-	areas in which you wish to write				
Training	Make writing assignments	Doris Keller	9/12/00	9/12/00	
		Sharon Quinn			
Training	Reschedule 9/15/00 meeting	Doris Keller	ASAP	9/11/00	
Training	Prepare draft of policy	James	9/15/00	9/18/00	
	recommendations portion of workgroup	Martinez;			
	report; share w/ group members via e-	Michael			
	mail	Wright; Pat			
		Pianko; Mary			
		Leibham	- 11 - 10 0	211212	
Training	Prepare draft of standard operating	Louise	9/15/00	9/18/00	
	procedures portion of workgroup	Bayles; Nora			
	report; share w/ group members via e-	O'brien; Doris			
	mail	Keller	0/4 7/00	0.44.0.40.0	
Training	Prepare draft of best practices portion	Ann Fowler;	9/15/00	9/18/00	
	of workgroup report; share w/ group	Sharon Quinn;			
m : :	members via e-mail	Pam Korman	0/10/00	0/10/00	
Training	Brainstorm "Next Steps" portion of workgroup report	All	9/18/00	9/18/00	
Training	Prepare draft "Process" portion of	Sharon Quinn;	9/15/00	9/18/00	

	workgroup report; share w/ group members via e-mail	Doris Keller			
Training	Incorporate draft portions of report into one document and e-mail to group members for comment	Doris Keller	9/20/00	9/20/00	
Training	Provide comment on draft report	All	9/25/00	9/25/00	
Training	Incorporate comments and finalize draft; submit to facilitators with copy to group	Doris Keller	9/26/00		